



June 29th, 2020

Dear Our Valued Guests,

Greetings from ANA Crowne Plaza, An IHG Hotel, Sapporo.

The health and wellbeing of our guests and employees is our top priority. Due to continuous impacts of Covid-19 outbreak, ANA Crowne Plaza Sapporo has made tough decision to extend its closure until further notice.

Any guests with reservations from August 1st 2020 to August 31st 2020 will have the option to cancel or reschedule for future dates without incurring any fees. Our reservation team will contact you shortly to ensure this information is delivered. In case your booking was made through travel agent or OTA (online travel agent), please contact relevant party for further arrangement.

We are monitoring the situation closely and look forward to welcoming you back to the hotel soon. Thank you for your understanding during this utterly challenging time. Let us keep staying safe and strong until the day we open our door to welcome the guests.

During closure, please contact us via phone at
+81-11-221-4411 from 9am to 4pm weekdays JST
or email us at front-office@anacpsapporo.com

